

NOTICE OF RIGHT TO CANCEL.



Notice of Right to Cancel the Contract

Customer Cancellation Rights

You have the right to cancel, if you wish, within fourteen days of you signing the Contract.

Cancellation should be communicated in writing or by e-mail to:

Via Letter:

Spark Energy UK Ltd, Thornhills Beck Lane, Brighouse, West Yorkshire, HD6 4AU

by email: cancellations@sparkhome.co.uk

Cancellations by email:

If you wish to cancel by email please confirm in the email your name, full address, and your contract reference number. Your cancellation is deemed to have been from the day the email is sent to us.

Cancellations by post:

The Cancellation Notice form on Page 2 overleaf may be used to exercise this right and can be delivered in person, by post – in which case you should obtain a Certificate of Posting or Recorded Delivery slip. You are advised to take a copy of the cancellation notice before returning it to us. Your cancellation is deemed to have been served as soon as it is delivered in person, posted from the day the email is sent to us.

Cancellations within fourteen days having signed an express installation consent form.

If you have agreed in writing, signing an express installation consent for, that you were happy for work to commence before the fourteen-day cancellation period expires, and you subsequently cancel in accordance with your rights, you are advised that reasonable payment may be due for any work carried out. You must confirm, in writing only, that you wish to exercise your right to cancel before your fourteen-day cancellation period expires. You must use the form on Page 3 of this document to do this.

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Cancellation Notice

(COMPLETE, DETACH AND RETURN THIS PORTION OF THE ONLY IF YOU WISH TO CANCEL THE CONTRACT)

To:

**Spark Energy UK Ltd
Thornhills Beck Lane
Brighouse
West Yorkshire
HD6 4AU**

I hereby give notice that I wish to cancel my contract.

Name:	
Address:	
Signed:	
Date:	

Work Commencing Prior to the Expiry of the Cancellation Period

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(COMPLETE, DETACH AND RETURN THIS PORTION OF THE ONLY IF YOU WISH TO CANCEL THE CONTRACT)

If you wished us to start work before the Cancellation Period expires by signing an express installation consent form, you should sign below to confirm this agreement.

You need to be aware that if you decide to cancel within fourteen days, reasonable payment may be due for any work or equipment already carried out or ordered prior to cancellation.

I understand that if I decide to cancel within fourteen days, I may be asked to pay reasonable costs for any work that been carried out prior to my cancellation.

Understanding the above,

I hereby give notice that I wish to cancel my contract.

Name:	
Address:	
Signed:	
Date:	